

## WOOD WARRANTY

The L'Antic Colonial S.A. company guarantees the structure of the layers and the gluing of the covering of lamellas of the PARQUET L'ANTIC COLONIAL for use as prescribed in private areas for a period of 30 years from the date of purchase in accordance with the following provisions. The installation warranty undertaken by installers of L'Antic Colonial is for 2 years.

The legal rights of the consumer are not limited by this warranty statement. Damage caused by improper use, accidents, insect attacks, force majeure and damage due to unexpected circumstances in housing areas are not covered by this warranty. Purely visual damages such as imprints, joints, changes in colour due to light exposure, deformations of the planks due to climatic causes or wear of the surface finish are also not covered. Also excluded from this warranty is damage caused by improper installation, care, cleaning or maintenance of the surface finish, mechanical or chemical damage, or damage caused by the effects of moisture.

This warranty statement replaces all previous warranties; for the provision of the manufacturer's warranty, only the current version of the warranty is valid on the date of purchase. It is a commercial guarantee that is added to the guarantee established by the applicable legislation.

### VALIDITY FIELD

The warranty extends to top quality products and to the exclusive use in living spaces under normal use conditions with the exception of wet areas such as bathrooms or saunas.

### WARRANTY TERMS

To enforce the rights of the warranty statement with regard to the L'Antic Colonial S.A. Company, the following conditions must be met: Adequate environment: In rooms where parquet flooring is installed there must exist a healthy climate of between 40 and 60% of relative humidity and approximately 20°C (+/-) of temperature.

Proper placement: Please read our installation instructions carefully, which can be found in every original package from PARQUET L'ANTIC COLONIAL. Special attention should be given to the instructions for the floor humidity control and for the installation of underfloor heating. Improper installation may result in the loss of the manufacturer's warranty!

Proper care and cleaning: Important notes for optimal care and cleaning can be found in each original package from PARQUE L'ANTIC COLONIAL. For proper care it is recommended to use the only original care products of L'Antic Colonial. The warranty service is provided only whenever the Parquet de L'Antic Colonial flooring has been cared for and cleaned properly.

Proper maintenance of the surface finish: The surface finish (APRESTO varnishing, NATUR oil and wax finish) is a protective layer for the wear layer of hardwood which is found underneath and is subject in its use to normal wear.

Therefore the wear of the surface finish is not covered by warranty. Whenever the surface finish shows signs of wear it must be wholly or partially renovated in time to fulfil its protective function (sanding or new coat of varnish for the parquet de L'Antic Colonial with APRESTO varnished finish: light sanding and/or further treatment, e.g. With original care products from L'Antic Colonial for L'Antic Colonial parquet floors with NATUR oil and wax finish). Maintenance of the finished surface finish in time will ensure the prolonged useful life of the PARQUET L'ANTIC COLONIAL. In the event of poor maintenance of the surface finish the manufacturer's warranty service will be invalid.

### WARRANTY TERMS

This warranty is valid in addition to the legal warranty rights covering defects in materials and the special rights of the purchaser, including the rights of the purchaser against the vendor.

If, before the installation, all the items from PARQUET L'ANTIC COLONIAL were checked for any possible recognisable defects in the material, any defective planks will be replaced free of charge.

The installation of defective items will render the warranty null and void. This warranty does not cover damage caused by third parties (e.g. shipping damage).

If the defects show up after the installation, after recognition of the warranty, the L'Antic Colonial S.A. company reserves the right to carry out a detailed repair in the defective areas or send the corresponding merchant/seller of the product the replacement merchandise free of charge. If the warranty application is recognised, the manufacturer can choose any of the following options: A) Repair the affected pieces free of charge. B) Replace the affected parts free of charge with new pieces of equal value. If the floor was installed by a professional contracted by the customer, the manufacturer shall also pay the costs of the professional relating to the replacement of the affected pieces. The manufacturer shall not pay any costs for the movement of furniture, appliances, electrical appliances or other installations.

The replaced parts are guaranteed only for the remaining time of the original warranty. There can be no guarantee that the new pieces will match the colour, gloss or texture of the existing pieces.

If the defective product is not found in the supply programme, the L'Antic Colonial S.A. company shall replace it with a product of equivalent quality from the existing range of PARQUET L'ANTIC COLONIAL. An extension of the warranty period will not be given in relation to a warranty issue. The establishment of negotiations between the L'Antic Colonial S.A. company and the customer in order to clarify defective materials take place without any legal obligation. Other rights or claims are not acquired by the purchaser. Especially the costs of disassembly and reassembly of the parquet or individual planks or maintenance for providing a new surface finish of the floor are not included. The L'Antic Colonial S.A. company reserves the right to issue the warranty point by point with the return of the used material.

### LIMITATIONS OF THE WARRANTY

- Does not cover defects, including the lifting or bulging of pieces caused by incorrect installation, the use of unsuitable adhesives, inadequate subgrade, irregular or incorrect preparation of the flooring.

- Does not cover defects or occurring problems if the manufacturer's installation instructions have not been complied with.

- Does not cover whenever the required expansion joints and all-round seal have not been carried out in the floor as described in the product installation instructions.

- Does not cover pieces that have been installed with clear and obvious visual defects.

- Does not cover noise such as creaking in the floorboards.

- Does not cover insect damage.

- Does not cover conditions caused by improper use or maintenance, such as:

- Loss of shine on the wood surface or changes in the texture caused by improper maintenance or lack of maintenance.

- Damage caused by not having followed the floor care instructions.

- Marks, scratches, scuff marks, dents or cuts, including without limitation those caused by domestic animals.

- Damage caused by burns, floods, fires and other types of accident.

- Damage caused by misuse, such as dragging objects without the proper floor protection.

- Wear caused by stones, sand and other abrasives.

- Damage caused by the transit of wheelchairs or furniture, or cleaning machines.

- Use of rubber, latex or coconut fibre mats, or carpets not labelled with "does not stain".

- Damage caused by not protecting the floor for supporting furniture, such as not having placed covers or felt underneath the feet of furniture.

- The use of steam cleaners is not approved by the manufacturer for the wood floor.

- Does not cover discolouration due to heat or direct sunlight.

- Wood is a natural product, therefore the manufacturer does not guarantee the colour or shine of pieces replaced for any reason.

- Does not cover the appearance of cracks in the wood caused by environmental conditions at the time. Dramatic changes in temperature, humidity in the atmosphere, as well as dry environments may cause the appearance of cracks in the wood.

- Does not cover deformations of the pieces caused by excess humidity in the atmosphere, or excess water in the wood.

- Does not cover variations in the colour or texture of the floor acquired with respect to the sample pieces or photographs.

### RECOMMENDATIONS FOR THE MAINTENANCE OF THE WOOD FLOOR.

- Maintain a constant temperature in the house or dwelling between 20°C - 23°C.

- Maintain a constant ambient humidity in the house or dwelling between 40°C - 60°C.

- Changes in temperature and ambient humidity cause the wood to contract and expand. Prevent or reduce these changes by using dehumidifiers, ventilation and heating for wet areas or humidifiers for dry atmospheres.

- For houses or dwelling that remain closed for long periods of time, take the previous points into consideration, given that it will be more difficult to maintain these ideal and necessary conditions.

- If there is floor heating, we recommend taking precautions when using it. The power of the floor heating system should be regulated so that the surface temperature of the parquet does not exceed 27°C at any time. Excessive use of the heated floor may cause increased dryness in the wood, causing the deformation of the pieces and the opening up of joints and cracks.

- It is recommended to dry clean the wood floor using a mop, broom or vacuum cleaner. Wet cleaning may be carried out as required at any time using a wrung-out mop or cloth.

- It is recommended to use the manufacturer's products for cleaning and maintenance of the wood floor.

- When any type of liquid is spilled on the floor, clean it and dry it immediately, as the water may filter through the boards.

- Place covers or felt underneath the feet of furniture, especially if it is heavy, to prevent scratching. Be especially careful when rearranging furniture; do not drag the furniture.

- Avoid walking on the parquet with outdoor footwear, especially if it is wet, contains pieces of grit, dirt or mud.

- It is recommended to take special care with footwear, for example, high-heeled shoes may mark the floor.

- Avoid striking the wood floor with hard objects.

### PROCESSING OF A WARRANTY CASE

The authorised merchant or seller must be informed of any damage in writing or directly to the L'Antic Colonial S.A., Ctra. Nacional 340, km 54, 12540 Villarreal, Castellón, España within 30 days following the damage. Please attach a photo of the damaged parquet surface to the detailed damage report, as well as the original invoice. The L'Antic Colonial S.A. company reserves the right to visit the area, according to a previously agreed date, to check the conditions of the warranty.